



## **Volume 2: Experience and Past Performance**

### **RFP SOL-DC-12-00025 HSPD-12 PACS Maintenance for NEIC**

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**1.0 PAST PERFORMANCE RELEVANCE TO SOW [RFP VOLUME 2, SOW]**

REQUIREMENT	#1: SMS BOR	#2: SMS TSA	#3: SMS IRS	(b)(4)
<b>PHYSICAL ACCESS CONTROL SYSTEM (PACS)</b>				
FTC – MDI SAFENet	✓		✓	
AMAG™ Symmetry™	✓			
EPA 1310 “L” Street - Datawatch	✓			
<b>INTRUSION DETECTION SYSTEM (IDS)</b>				
FTC – MDI SAFENet / ACU-6	✓	✓	✓	
FTC – Inovonics Wireless Duress System	✓	✓	✓	
<b>CLOSED CIRCUIT TELEVISION (CCTV)</b>				
FTC – Pelco Endura System	✓	✓		
<b>MICROSOFT</b>				
Microsoft Windows Server 2008	✓	✓	✓	
Microsoft SQL Server 2008	✓	✓	✓	
Microsoft Windows 7 64-bit	✓	✓	✓	
Microsoft Windows Server 2008 Security Checklist, Version 1.0.	✓	✓	✓	
Microsoft® Office Project Version 2007 or newer	✓	✓	✓	
<b>TASK AREA 1: PROJECT PREPARATION AND MANAGEMENT</b>				
Security System Equipment Acquisition (4.1.1)	✓	✓	✓	
Spare Parts (4.1.2)	✓	✓	✓	
Project Management Plan / Schedule / Kick-off (4.1.3)	✓	✓	✓	
Installation Preparation (4.1.4)	✓	✓	✓	
Testing Procedures (4.1.5)	✓	✓	✓	
Security Testing and Evaluation (4.1.6)	✓	✓	✓	
Meeting Projected Tasks/Milestones on Time (4.1.7)	✓	✓	✓	
Hardware Installation Requirements (4.1.8)	✓	✓	✓	
<b>SECURITY SYSTEMS TRAINING (4.1.9)</b>	✓	✓		
Equipment Configuration Settings	✓	✓	✓	
Operator Authorizations	✓	✓	✓	
Alarm Event Routing and Annunciation	✓	✓	✓	
Temporary/Employee Badge Design, Production, Issuance/ Cancellation	✓	✓	✓	
OCSP / PIV smart card PACS enrollment	✓	✓	✓	
Report Design/Production - includes SAP Crystal Reports customization	✓	✓	✓	
System / Database Backup Procedures	✓	✓	✓	
Programming / Database setup to include Card Holder - Legacy and PIV	✓	✓	✓	
Establishing door schedules including groups, access levels, time schedules, threat levels and multiple holiday lists	✓	✓	✓	
IDS operation and reporting	✓	✓	✓	
Intercom operation	✓	✓	✓	
Visitor Management	✓	✓	✓	
Contract Deliverables (4.1.10)	✓	✓	✓	
Project Completion (4.1.11)	✓	✓	✓	
Base Period Service Agreement (4.1.12)	✓	✓	✓	

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REQUIREMENT	#1: SMS BOR	#2: SMS TSA	#3: SMS IRS	#4: (b)(4)
<b>TASK AREA 2: HSPD 12 PACS INSTALLATION</b>				
<b>PACS REQUIREMENTS (4.2)</b>				
PACS – Multiple Location Installations (4.2.1 – 4.2.6)	✓	✓	✓	
PACS Virtual Server Configuration (4.2.7)	✓	✓	✓	
PACS Virtual Server Requirements (4.2.8)	✓	✓	✓	
PACS Workstations Configuration (4.2.9)	✓	✓	✓	
PACS Workstations and Printer Requirement (4.2.10)	✓	✓	✓	
PACS Enrollment/Badging Clients (4.2.11)	✓	✓	✓	
Visitor Management System (4.2.12)	✓	✓	✓	
Online Certificate Status Protocol Software (OCSP) (4.2.13)	✓	✓	✓	
<b>TASK AREA 3: INTRUSION DETECTION SYSTEM (IDS) (4.3)</b>				
System Requirements (4.3.1)	✓	✓	✓	
SAF & SCIF Requirements (4.3.2)			✓	
IDS – Multiple locations (4.3.3 – 4.3.8)	✓	✓	✓	
IDS Control Panel (4.3.9)	✓	✓	✓	
IDS Keypads (4.3.10)	✓	✓	✓	
Sensors/Glass-breaks (4.3.11)	✓	✓	✓	
Door Position Switches (4.3.12)	✓	✓	✓	
Motion Detector Sensors (4.3.13)	✓	✓	✓	
Duress Buttons (4.3.14)	✓	✓	✓	
Strobe (4.3.15)	✓	✓	✓	
<b>TASK AREA 4: MAINTENANCE</b>				
(b)(4)		✓	✓	
	✓	✓	✓	
	✓	✓	✓	
		✓	✓	
	✓	✓	✓	(b)(4)
	✓	✓	✓	
	✓	✓	✓	
	✓	✓	✓	
	✓	✓	✓	
	✓	✓	✓	
	✓	✓	✓	
	✓	✓	✓	
<b>TASK AREA 5: OPTIONAL SERVICES</b>				
Turnstiles OPTICAL TURNSTILES – BARRIER STYLE (4.4)		✓	✓	

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## 2.0 PAST EXPERIENCE CONTRACTS [RFP VOLUME 2]

### 2.1 PAST PERFORMANCE PROJECT#1: SMS- BUREAU OF RECLAMATION (BOR)

Past Performance Project #1: Bureau of Reclamation (BOR) Integrated Electronic Security Systems (IESS)					
<b>Contract Number</b>	GS-07-543-6R	<b>Contract Value</b>	\$8,700,000	<b>Contract Type</b>	FFP
<b>Award Date</b>	05/2006	<b>Perf. Period</b>	06/2007-11/2010	<b>Role/% performed</b>	Prime/ 70%
<b>Contracting Officer</b>	Bureau of Reclamation (BOR) - Contract Admin Group Lower Colorado Region				
<b>Name/email</b>	Gary Krzysnik	gkrzysnik@usbr.gov			
<b>Address/phone</b>	P.O. Box - 61470 Boulder City, NV 89006	(702) 293-8087			
<b>Program Manager</b>	Bureau of Reclamation (BOR) - Office of Security				
<b>Name/email</b>	Leroy Smith	lgsmith@usbr.gov			
<b>Address/phone</b>	P.O. Box - 61470 Boulder City, NV 89006	303-514-1713			
<b>OBJECTIVE:</b> SMS was the prime contractor on a FFP level of effort contract awarded in May 2006 and completed in 2010. Awarded for \$8.1 million, this design/build involved engineering, design, installation, and upgrades to the IESS for the Department of Interior, BOR Lower Colorado Area Dams (Hoover - Parker - Davis), Integrated Physical and Electronic Security Program.					
<b>SCOPE:</b> Utilizing (b)(4)					
(b)(4)					
<b>TECHNICAL DESCRIPTION:</b> The ESS at the Hoover - Parker - Davis Dams was comprised of an integrated AMAG Symmetry Enterprise level PIV-II HSPD-12 compliant physical Access Control System (ACS) and Intrusion Detection System (IDS); a Closed Circuit Television (CCTV) System with surveillance, alarm assessment, and Video Content Analysis (VCA); radar tracking early warning system; and non-lethal weapon deterrent (NLWD) system. (b)(4)					
(b)(4)					



<b>Past Performance Project #1: Bureau of Reclamation (BOR) Integrated Electronic Security Systems (IESS)</b>	
Utilizing the AMAG Open Integration Platform Management network, we deployed	(b)(4)
(b)(4)	
<b>TESTING:</b> Testing included an	(b)(4)
(b)(4)	
<b>TRAINING:</b>	(b)(4)
(b)(4)	
<b>DOCUMENTATION:</b> SMS utilized a comprehensive approach	(b)(4)
(b)(4)	
<b>SUBCONTRACTORS:</b>	(b)(4)
<b>TECHNICAL PROBLEMS/RESOLUTIONS:</b> SMS overcame	(b)(4)
(b)(4)	



## 2.2 PAST PERFORMANCE PROJECT #2: SMS- TSA ESS INSTALLATIONS

Past Performance Project #2: TSA ESS Installations at Federal Security Directors Offices CONUS					
<b>Contract Number</b>	HSTS03-06-C-SEC017	<b>Contract Value</b>	\$3,500,000	<b>Contract Type</b>	FFP
<b>Award Date</b>	03/08/2007	<b>Perform Period</b>	03/2007-09/2011	<b>Role/% performed</b>	Prime/75%
<b>Contracting Officer</b>	Transportation Security Administration – Office of Administration				
<b>Name/Email</b>	Gladys Wilks	gladys.wilks@tsa.dhs.gov			
<b>Address/Phone</b>	701 South 12th Street, W10-308N	571-227-4637			
<b>Program Manager</b>	Transportation Security Administration – Office of Security				
<b>Name/Email</b>	Marty Horowitz	Mhorowitz@tsa.gov			
<b>Address/Phone</b>	601 S. 12th Street TSA-25, 10th Floor	571-227-1191			
<b>OBJECTIVES:</b> Three-year contract with one base year and two option years awarded on March 8, 2007. SMS performed several tasks under this contract including design and installation of ESS systems. This work was performed by a full-time staff of security professionals in several TSA facilities throughout the Washington, DC, and United States.					
<b>SCOPE:</b> SMS personnel provided installation of (b)(4)					
(b)(4)					
<b>TECHNICAL DESCRIPTION:</b> The contract was initiated to provide maintenance support (b)(4)					
(b)(4)					
<b>and included</b> (b)(4)					
(b)(4)					
<b>TESTING:</b> Testing included (b)(4)					
(b)(4)					
<b>TRAINING:</b> (b)(4)					
(b)(4)					
<b>DOCUMENTATION:</b> All manual creation efforts required close liaison with the appropriate Original Equipment Manufacturer (OEM) of the individual IESS components. OEM drawings, schematics, engineering drawings as well as any other applicable documentation were used as reference material in the manual production.					
<b>SUBCONTRACTORS:</b> (b)(4)					
<b>TECHNICAL PROBLEMS/RESOLUTIONS:</b> (b)(4)					
(b)(4)					



Transportation  
Security  
Administration



### 2.3 PAST PERFORMANCE PROJECT #3: SMS, IRS

<b>Past Performance Project #3: name</b>					
<b>Contract Number</b>	TIRNO-04-D-00001	<b>Contract Value</b>	\$3,500,000	<b>Contract Type</b>	FFP
<b>Award Date</b>	09/2004	<b>Perform. Period</b>	09/2004 – 01/2010	<b>Role/% performed</b>	Prime/80%
<b>Contracting Officer</b>	Internal Revenue Service				
<b>Name/Email</b>	Leona M Brown		Leona.m.brown@irs.gov		
<b>Address/Phone</b>	6009 Oxon Hill Road, Suite 500 Oxon Hill, MD 20745		202-283-1296		
<b>Program Manager</b>	Internal Revenue Service – Office of Security				
<b>Name/Email</b>	Vernita W. Riggins		Vernita.W.Riggins@irs.gov		
<b>Address/Phone</b>	1111 Constitution Ave, NW, Washington DC 20224		202-622-9151		
<b>OBJECTIVES:</b> Provided on-site technical support, preventive maintenance (PM) and emergency services support for the five IRS facilities in the Washington DC Metro area. Supported equipment included: (b)(4)					
(b)(4)					
<b>SCOPE:</b> SMS was responsible for (b)(4)					
(b)(4)					
<b>TECHNICAL DESCRIPTION:</b> SMS provided (b)(4)					
(b)(4)					
<b>TESTING:</b> SMS personnel provided (b)(4)					
(b)(4)					
<b>TRAINING:</b> SMS (b)(4)					
(b)(4)					
<b>DOCUMENTATION:</b> (b)(4)					
(b)(4)					
<b>SUBCONTRACTORS:</b> None					
<b>TECHNICAL PROBLEMS/RESOLUTIONS:</b> (b)(4)					
(b)(4)					

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**2.4 PAST PERFORMANCE PROJECT #4 (b)(4) WAKE COUNTY SECURITY SYSTEM UPGRADE**

**Past Performance Project #4: Wake County– Security System Upgrade**  
Conversion of an older MDI system to a new AMAG system at approximately 40 locations and nearly 400 card readers.

<b>Contract Number</b>	NA	<b>Contract Value</b>	\$2,500,000	<b>Contract Type</b>	FFP
<b>Award Date</b>	05/2011	<b>Perform Period</b>	06/2011-05/2012	<b>Role % performed</b>	Subcontractor (b)(4)
<b>Contracting Officer</b>	Wake County Municipal Buildings (b)(4)				
<b>Name/Email</b>	Norment Security (b)(4)				
<b>Address/Phone</b>	621 Poole Drive Garner, NC 27529				
<b>Program Manager</b>	Wake County – GSA Office				
<b>Name/Email</b>	Don Jackowski, PE		don.jackowski@wakegov.com		
<b>Address/Phone</b>	337 S. Salisbury Street 12 <sup>th</sup> Floor Raleigh, NC 27601		919-856-6160		
<b>OBJECTIVES:</b>	(b)(4)				
(b)(4)					
<b>SCOPE:</b>	Under a contract with (b)(4)				
(b)(4)					
<b>TECHNICAL DESCRIPTION:</b>	(b)(4)				
(b)(4)					
<b>TESTING:</b>	Testing included (b)(4)				
(b)(4)					
<b>TRAINING:</b>	N/A				
<b>DOCUMENTATION:</b>	(b)(4)				
(b)(4)					
<b>SUBCONTRACTORS:</b>	(b)(4)				
(b)(4)					
<b>TECHNICAL PROBLEMS/RESOLUTIONS:</b>	We encountered and resolved (b)(4)				
(b)(4)					

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